

It's Hard To Stop A Trane:

# Fall 2024 the Trane Unstoppable Event Consumer Promotion for TCS Dealers

Channel: IWD | Owner: Trane Marketing Team

**Synopsis:** To enable and grow independent Trane Comfort Specialist (TCS Dealers) through consumer rebates on Trane's premium product lines.







## **PURPOSE**

As a Trane Comfort Specialist (TCS) Dealer, we value your commitment to the brand and products. We are proud to announce the Fall 2024 Trane Unstoppable Event Consumer Promotion for TCS Dealers to provide you with a competitive tool for promoting sales of higher-efficiency systems in the residential replacement market during the fall shoulder season.

## **PROMOTIONAL OFFER**

TCS Dealers receive up to \$650 in instant rebates on homeowner purchases of Qualifying Equipment.

See Exhibit A of this document for models and combinations approved for use in this offer. Dealers may receive multiple instant rebates for multiple eligible consumer purchases per Qualifying Equipment in Exhibit A.

These offers cannot be combined with RNC/NOO quoted pricing or any other national Trane consumer offer.

## **EFFECTIVE PERIOD**

Consumer Purchase Period: September 15, 2024 – November 15, 2024

Consumer Installation Period: September 15, 2024 – December 1, 2024

Claim Submission Deadline: December 11, 2024

## **ELIGIBLE PARTICIPANTS**

Participating Independent Wholesale Distributors (hereinafter referred to as "Distributor") and their participating independent Trane Comfort Specialist ("TCS") Select, Prime, or Premier Dealers are eligible to participate in this Plan provided:

- Participating independent TCS Dealers (hereinafter "Dealer") must have a signed 2024 Dealer Sales
  Agreement or other signed, current, and active Dealer Sales Agreement with Trane and must be in good
  standing with the Distributor; and
- Participating Dealers must purchase Qualifying Equipment from their Trane Distributor and from assigned
   Pricing Tier; and
- Rebates in this offer are NOT available if RNC/NOO quoted pricing is utilized when purchased from Trane;
   and
- Qualifying Equipment returned may cause a reverse Debit Memo to the TCS Dealer; and
- All installations must be located in the United States.



## **QUALIFYING EQUIPMENT**

Only Qualifying Equipment as defined in this Sales Plan is eligible for the above-stated rebate. **All offers are subject to product availability**. No substitutions or exceptions will be granted.

Qualifying Equipment for rebates under this Plan:

Trane Systems and/or Components as listed in Exhibit A.

Please refer to Exhibit A for specific Qualifying Equipment by model family.

## **PLEASE NOTE:**

- Dealer sales to a builder without a direct homeowner purchase at the time of sale do NOT qualify under this plan.
- This offer is NOT valid on installations for commercial purposes. Qualifying Equipment must be installed at a residence.
- Homebuilder or contractor-quoted purchases for new construction, multi-family, non- owner occupied, or any other special instant rebate program are NOT eligible and will be declined.
- Must be residential equipment. Commercial equipment does NOT qualify.
- Substitutions using American Standard components are NOT allowed and will not be reimbursed.
- This specific sales plan excludes Lowe's, The Home Depot, Sam's Club and/or BJ's sales.

## **ADVERTISING SUPPORT**

To support this offer, Kitchen Table Sell Sheets, Newspapers, Web Banners, and Social assets are posted on MAX. To download, visit:

# ComfortSite > Marketing > MAX > Info Center > Promotions

To download Promotional Materials:

- MAX > Info Center
- On the left side, find Promotions
- Under Promotions, select the subcategory 2024 Fall Promotion



Customizable Newspapers and Web Banners can also be found under **Create An Ad**, located at the top left in the toolbar in MAX (see below).



- Advertising materials are available in a pre-written or customizable form through ComfortSite > Marketing > MAX.
- All advertising for this Plan must adhere to the guidelines defined herein and by the Distributor.
   Advertising that does not follow these guidelines will NOT be eligible for Trane funding.
- All advertising must include plan sales dates. This may be in the body of the ad or the disclaimer.
- Dealers and Distributors are encouraged to use the pre-approval review process within MAX to ensure co-op eligibility prior to placing the advertisement.

## **DISCLAIMER FOR HOMEOWNER MARKETING**

PROMOTIONS WITH NATIONAL CONSUMER REBATE MUST MENTION THE FOLLOWING:

\*See your participating independent Trane Dealer for complete program eligibility, dates, details, and restrictions. Available through participating independent Trane Dealers. Special rebates from \$75 up to \$650. All sales must be to homeowners in the United States. Void where prohibited. Valid on Qualifying Equipment only. Offer expires 11/15/2024.



## **DEALER ADMINSTRATION NOTES**

- Participating Dealer must submit NCP claim(s) at Trane Dealer Rewards, which is accessible at ComfortSite > Marketing > Trane Dealer Rewards.
- Requires valid Dealer information on ComfortSite.
- Requires Dealer to complete the Trane Dealer Rewards registration process and Dealer must accept the Terms and Conditions prior to participating in the program.
- Dealer Sales are validated based on the following:
  - Serial Number(s). Serial Number(s) for all Qualifying Equipment must be provided and must be valid Trane serial numbers
  - The Serial Number(s) submitted will retrieve the Model Number(s) and must Qualify for the promotion per Exhibit A
  - Sale Date must be within the Effective Period
  - Installation Date must be within the Effective Period
  - Homeowner First and Last Name must be provided and name on invoice must match claim entry
  - Installation Address must be provided
  - Proof of purchase is required and can be either: (1) a legible Dealer Invoice for the Homeowner, with sales date, homeowner name, installation address, model (s), serial number(s) and sale price to homeowner must be submitted with the claim; or (2) a Trane Limited Warranty Certificate
- Dealer sales can be submitted on Trane Dealer Rewards in bulk via the approved Trane Dealer Rewards Bulk Submission template.
- A Dealer owner/principal may designate an administrative proxy to submit rebates on behalf of the dealership. Users who selected the sales professional role in Dealer Rewards are not eligible to submit rebates.
- Dealer must offer ALL components of this offer to the Consumer.
- Dealer must purchase equipment from Trane through the normal, process utilizing existing pricing tier.
- All Qualifying Equipment must be offered to the homeowner during the Purchase Period, or the claim will be denied.
- All sales must be submitted via Trane Dealer Rewards during the Submission Period, or the sale will be denied. Once a sale is determined to be valid, it is deemed a claim.
- The Rebate amount, as shown in Exhibit A, must be given in full to the Consumer when the Dealer completes the sale.
- NCP Rebates are credited to Trane Distributors via a credit memo on a weekly basis.
- IWD Distributors are solely responsible for paying IWD Dealers, per Exhibit B.
- Trane reserves the right to audit submitted claims at any time.



## **EXHIBIT A**

# **Qualifying Equipment for Trane Fall 2024 the Unstoppable Event Consumer Promotion**

Instant Rebate	Outdoor Unit		Indoor Unit					BONUS Instant	
			S or L** Series Furnace	Legacy Furnace		Air Handler			† for System ontrol
\$600	<b>XV20i</b> 4TTV0, 4TWV0		S9V2, S9V2VS, S8V2C, L8V1**	XC95(m) TUHM/TDHM, XC80 TUDC/TDDC, XV80 TUD2V/TDD2V		TAM9, TAMX, TEM8, POVO			
\$500	<b>XV19</b> 4TWL9		S9V2, S9V2VS, S8V2C, L8V1**	XC95(m) TUHM/TDHM, XC80 TUDC/TDDC, XV80 TUD2V/TDD2V		TAM9, TEM8, POVO			
\$500	<b>XV18</b> 4TTV8, 4TWV8	+	S9V2, S9V2VS, S8V2C, L8V1**	XC95(m) TUHM/TDHM, XC80 TUDC/TDDC, XV80 TUD2V/TDD2V	OR	TAM9, TAMX, TEM8, P0V0	+		
\$450	<b>XV17</b> 4TTV7, 4TWV7		S8V2C	-		TAMX		\$50	Trane Smart Thermosta
\$400	<b>XL17i</b> 4TTX7, 4TWX7, 4TTX8, 4TWX8		S9V2, S9V2VS, S8V2C, S9X2, S9X1, S8X1, S8X2, L8V1**, L9X1**	XC95(m) TUHM/TDHM, XC80 TUDC/TDDC, XV80 TUD2V/TDD2V		GAM5, TAM9, TAMX, TEM8, TEM6, POVO			memosta
\$200	<b>XR16</b> 4TTR6, 4TWR6, 4TTR7, 4TWR7		S9V2, S9V2VS, S8V2C, S9X2, S9X1, S8X1, S8X2, L8V1**, L9X1**, L8X1**, L8X1P**	XC95(m) TUHM/TDHM, XC80 TUDC/TDDC, XV80 TUD2V/TDD2V		GAM5, TAM9, TAMX, TEM8, TEM6, TEM4, POVO			
\$600	XL15c Packaged System 4YCZ5, 4WCZ5, 4DCZ5, 4YCZ6, 4WCZ6, 4DCZ6								

# **Eligible Components for Fall 2024**

	Instant Rebate	S or L** Series Furnace	Legacy Furnace		
	\$75	S9V2, S9V2VS, S9X2, S8V2C, L8V1**, L9X1**, L8X1**, L8X1P**	XC95(m) TUHM/TDHM, XC80 TUDC/TDDC		

<sup>&</sup>lt;sup>+</sup> Products are eligible based on availability and must be sold/installed/claimed during the Effective Period. No substitutions or exceptions are allowed. Eligibility based upon Trane comfort system configuration and use of Trane products. Substitutions using American Standard components are not allowed and will not be reimbursed. This one-pager is not meant to act as a matchup guide.

<sup>++</sup> Trane Smart Thermostat submissions result in a bonus \$50 instant rebate when submitted with system or packaged system.

<sup>\*\*</sup> Ultra Low NOX equipment is only available in California, US.

<sup>^</sup> Eligible Trane Smart Thermostats: TCONT724, TCONT824, TCONT850, TZON1050, and the Trane LINK UX360 Smart Thermostat (THUI2360 or TLINK360).

<sup>^^</sup> All Claims must be submitted in Trane Dealer Rewards (ComfortSite > Marketing ). Claims submitted after the Submission Deadline will be declined.



# **EXHIBIT B**

## **Instant Rebates and Contribution Amounts**

System / Component	System / Component Instant Rebate	TCS Dealer Total Contribution	IWD Distributor Total Contribution	Trane Total Contribution
XV20i System	\$600	\$0	\$300	\$300
XV19 System	\$500	\$0	\$250	\$250
XV18 System	\$500	\$0	\$250	\$250
XV17 System	\$450	\$0	\$225	\$225
XL17i System	\$400	\$0	\$200	\$200
XR16 System	\$200	\$0	\$100	\$100
XL15c Packaged System	\$600	\$0	\$300	\$300
System Control Bonus (with System / Packaged System)	\$50	\$0	\$25	\$25
Furnace Only Component	\$75	\$0	\$37.50	\$37.50



## **LEGAL REQUIREMENTS**

THIS DOCUMENT CONTAINS CONFIDENTIAL, PROPRIETARY OR TRADE SECRET INFORMATION OF TRANE U.S., INC. IT MAY NOT BE DISCLOSED TO ANY THIRD PARTY WITHOUT PRIOR WRITTEN CONSENT FROM TRANE U.S., INC. OR ITS AFFILIATES. DISTRIBUTOR/DEALER MAY BE LIABLE FOR ANY UNAUTHORIZED DISTRIBUTION.

The information provided herein is considered confidential and proprietary information of Trane U.S., Inc., and its affiliates ("Trane"). It is provided for the sole purpose of permitting the recipient to promote Trane products and services. Recipient agrees to maintain the confidentiality of all proprietary, trade secret information, including confidential pricing data provided in this document. The Recipient hereby agrees that it will not at any time disclose this confidential information or material, in whole or in part, to any person or entity for any reason or purpose whatsoever, unless Trane gives its consent, in writing, to such disclosure, except as required by law. The agreement to maintain the confidentiality of this information extends to any employees, pre or future, involved in the work desired and who will have access to the information. These employees will hold the information in confidence in accordance with this agreement and use the information only in the performance of their employment. Recipient agrees to review this agreement and its terms with employees and will obtain their agreement with the terms of this agreement before providing them with any Trane confidential information.

## Amendments, Modifications, or Exceptions

Trane reserves the right to amend, modify, or cancel the program, or any portion at any time. Amendments are not effective unless they are published by Trane in formal Guidelines or are signed by an authorized Trane representative. Any exceptions to the program guidelines must be approved in writing by an authorized Trane representative.

## **No Other Obligation**

Trane shall have no fiduciary duties or other special duties of any kind to any distributor/dealer under the program other than as expressly set forth in these guidelines.

## **Legal Liability**

By participating in this program, each participating distributor/dealer warrants that its marketing programs and initiatives are in compliance with all antitrust pricing laws and federal/state/local regulations. Trane does not undertake any legal responsibility for the local management and execution of their marketing programs.

## **Document Retention**

It is the distributors/dealers responsibility to maintain copies of supporting documentation and claim reimbursement paperwork for a minimum of 24 months after reimbursement. Prior to implementing any change in your record retention policies, please consult with your accountant and attorney to determine whether you need to retain these records for other business or legal purposes.

## **Claims Auditing**

All reimbursements under the program are subject to audit. If reimbursement is received on any claim that is later determined to be ineligible, the distributors/dealers account will be either be debited or invoiced in the amount of the ineligible claim plus reasonable and customary expenses incurred for conducting the audit.



## **Program Violation**

Violation of these guidelines may result in termination of the applicable Distributor Agreement or Dealer Sales Agreement or any portion thereof, including but not limited to an immediate revocation of any and all rights to use or display Trane intellectual property (logo's, trademarks, creative).

## **Financial Status**

Eligibility for program and reimbursements are contingent upon Distributor/Dealer having an executing Distributor Agreement or Dealer Sales Agreement on file and their account being active and in good standing/current as determined solely by Trane.

## **Privacy Policy Disclosure Statement**

As part of this program and within Trane's sole discretion, Trane collects various information to support its development and delivery of quality products, services, and programs to its consumers. In order to ensure that Trane programs are provided and that proper quality in service is achieved, Trane may from time to time directly contact homeowners who purchase Trane products or services to survey customer satisfaction, to evaluate homeowner's reactions to an interest in Trane products and services, and to conduct research activities. These surveys are a result of such things as independent dealer programs, product registrations, extended warranties, etc. and may be provided to you for the homeowner's future purchase of Trane products and services. Any information received or obtained by Trane will be held in accordance with Trane's privacy policy, which may be obtained at www.trane.com. Trane may from time to time also directly contact homeowners when requested by the homeowner, when required by contract or law, or when a registered homeowner has not received all available coverage for its Trane products.

#### **Termination**

This sales plan is subject to termination or modification at any time by Trane.



#### **DISTRIBUTION ADMINSTRATION NOTES**

- Distribute Sales Plan to Eligible Dealers.
  - The legal page of this document must be included in all local plans, along with the Regulatory and Disclaimer Information above.
  - Edit local contact information/etc. as required.
- The electronic Terms and Conditions contain all legal requirements and content of the traditional paper Dealer Participation Agreement. Distributors, at their discretion, may choose to collect and retain a signed paper Dealer Participation Agreement.
- Agree to assist Trane in any/all audits of claims.
- Upon termination/expiration of a Dealer Agreement, funds will be forfeited.
- Trane reserves the right to suspend a Dealer from participation in the program, or to terminate any Dealer's participation in the program, including but not limited to, the following circumstances for TCS Dealers the Dealer violates the rules of the program; a Dealer engages in conduct that is deceptive or fraudulent, or not in compliance with any federal or state law or regulation; or the Dealer violates the terms of the Dealer Agreement. Trane's decision shall be final in all matters relating to the interpretation of program rules and guidelines. In such cases, Trane also reserves the right to require forfeiture of Trane funds and debit applicable accounts and/or invoice the Dealer directly.
- Dealer Participation Agreements must be managed locally. The electronic Terms and Conditions, accepted by the dealer during registration on Trane Dealer Rewards contain all legal requirements.

About Trane

Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments for commercial and residential applications. For more information, please visit www.trane.com or www.tranetechnologies.com